## የሞባይል ባንኪንግ አገልግሎት ደንቦች እና ሁኔታዎች

## **Mobile Banking Service Terms & Conditions**

1. ደንበኛው ትክክለኛውን የተንቀሳቃሽ ሥልክ ቁጥር ማለትም ከመደበኛ ሂሳቡ እና የአንበሳ ሃሎ ካሽ አንልግሎት የተመዘንበውን መሙሳት ይኖርበታል፡፡ይህ ሳይሆን ቀርቶ ለሚፈጠረው እከል ወይም ችግር ባንኩ ኃላፊነት አይወስድም፡፡	1. The customer shall use the correct mobile Tel. number i.e. the one that registered for Core banking System account and LIB hellocash service. Otherwise the Bank is not liable for any dispute that may arise related to this.
2. ደንበኛው <i>ገን</i> ዘብ ሲያስተሳልፍ የሴሳኛውን <i>ገን</i> ዘብ የሚተሳልፍስትን ደንበኛ ሂሳብ ቁጥር ትክከለኛነት ማረ <i>ጋገ</i> ጥ የደንበኛው <i>ኃ</i> ሳፊነት ነው።	2. It is the responsibility of the customer, not the Bank to make sure that the receiver's account number is correct, while making transfer or any other transactions.
3. ደንበኛው የይሰፍ ቃሱን እንዲሁም ተንቀሳቃሽ ሥልኩን የመጠበቅ እና ተያያኘናነት ያላቸውን አስፈላጊ ጥንቃቄዎች ማድረግ ይኖርበታል፡፡ ይህ ሳይሆን ቀርቶ የደንበኛውን የይሰፍ ቃል እና ተንቀሳቃሽ ስልከ ተጠቅሞ ሰሚደረግ ማንኛውም ዓይነት የሂሳብ እንቅስቃሴ ባንኩ ኃላፊነት አይወስድም፡፡	3. The Customer must keep their Personal Identification Number (PIN) secret at all times. The Customer shall be solely responsible for the consequences in case the customer fails to adhere to the above and I or in case of any unauthorized use of his/her PIN. The Customer must keep the SIM card and his/her Mobile phone in secure I safe custody at all times. The Customer shall be solely responsible for the consequences in case the customer fails to adhere to the above and I or in case of any unauthorized use of his/her Mobile phone or SIM card.
4. ደንበኛው ማንኛውም ዓይነት የተንቀሳቃሽ ሥልክ ቁጥር ወይም የባንክ ሂሳብ ቁጥር ሰውጥ ሲኖር ሰባንኩ በጽሁፍ ማሳወቅ አሰበት፡፡	4. The Customer is solely responsible for intimating in writing to the Bank any change or lost/stolen in his or her mobile phone number and the Bank will not be liable for sending Alerts or other information over the Customer's mobile phone number in any way whatsoever
5. ደንበኛው አንልግሎቱን ሲጠቀም ካለ አግባብ ከሂሳቡ የተቀነሰ ንንዘብ ካለ በአስቸዃይ ለባንኩ ማሳወቅ አለበት።	5.Any dispute must rise immediately to the bank.

እኔ ስሜ እና ፊርማዬ ከዚህ በታች የተጠቀሰው በሂሳብ መክፈቻ ማመልከቻ ቅጵ ላይ የሰጠሁት መረጃ በሙሉ ትከከል መሆኑን እያረ*ጋገ*ጥኩ በተጠቀሰው የተንቀሳቃሽ - ሥልክ ቁጥር አማካይነት ከባንክ ሂሳቤ ለሚፈጸሙ የ7ንዘብ እንቅስቃሴዎች በሙሉ ኃለፊነቱን የምወስድ እና ባንኩ ተጠያቂ እንደማይሆን ተስማምቻለሁ።

I, the undersigned, hereby confirm that the information on account opening form is correct to the best of my knowledge and agree that the Bank is not liable for any transactions to be made on my bank account using the mentioned mobile