



Digital Banking

| Digital Banking | | |
|-----------------|--|----------------------|
| 1. | Digital Banking | (Amount in ETB) |
| 1.1. | Mobile Banking (Inter Bank) | As per Ethswitch |
| 1.1.1. | For transaction values less than or equal to ETB 5,000.00 | ETB 0.40 per 100ETB |
| 1.1.2. | For transaction values between ETB 5,001.00 & 25,000.00 | ETB 0.24 per 100 ETB |
| 1.1.3. | For transaction values between ETB 25,001.00 & 100,000.00 | ETB 0.16 per 100ETB |
| 1.1.4. | For transaction values between ETB 100,001.00 & 1,000,000.00 | ETB 0.08 per 100ETB |
| 1.1.5. | For transaction values of more than ETB 1,000,000 | ETB 0.05 per 100ETB |
| 1.1.6. | Mobile Bank –Fund Transfer Intra bank accounts of any amount | Free |
| 1.1.7. | Fund Transfer to TeleETB and other wallets of ≤ ETB 5,000 | Free |
| 1.1.8. | Fund Transfer to TeleETB and other wallets of > ETB 5,000 | Free |
| 1.2. | Card Banking | |
| 1.2.1. | Card Issuance | 50 |
| 1.2.2. | Card Replacement | 50 |
| 1.2.3. | Card Re-Issuance | 50 |
| 1.2.4. | Temporary Card Blocking on client Request | Free |
| 1.2.5. | Permanent Card blockage on client Request | Free |
| 1.2.6. | Extra account linking fees | Free |
| 1.2.7. | PIN change | Free |
| 1.2.8. | Card Activation/Deactivation for stolen, Lost Captured | Free |
| 1.2.9. | ATM Cash withdrawal | ETB 0.50 per 100 ETB |
| 1.2.10. | Balance inquiry | ETB 0.50 per 100 ETB |
| 1.2.11. | POS Merchant Transaction | ETB 0.20 per 100 ETB |
| 1.3. | Internet Banking | |
| 1.3.1. | Account to Account transfer | Free |
| 1.3.2. | Linking other account | Free |
| 1.3.3. | Fund transfer to own account | Free |
| 1.4. | Wallet Transaction | |
| 1.4.1. | ETB 25-500 | Br.6.50 |
| 1.4.2. | ETB 501- 2000 | Br. 10 |
| 1.4.3. | ETB 2001 – 8000 | Br. 15 |

| S.No. | Items | Tariffs |
|-------------|-----------------------------|------------------------|
| 1. | Branch Banking | (Amount in ETB) |
| 1.1. | Cash withdrawal at counter | Free |
| 1.2. | Intra bank fund transfer | Free |
| 1.3. | RTGS | 100.00 |
| 1.4. | Retransfer of Incoming RTGS | 50.00 |
| 1.5. | Cost of cheque books | |
| 1.5.1. | 25 leafs cheque | 75.00 |
| 1.5.2. | 50 leafs cheque | 150.00 |



| S.No. | Items | Tariffs |
|--------|--|---|
| 1.5.3. | 100 leafs cheque | 300.00 |
| 1.6. | Check returned due to insufficient for 1st instance | 100.00 |
| 1.7. | Inactive current account < ETB 500 | As per NBE directive (0) |
| 1.8. | Stop payment for a single cheque | 150.00 |
| 1.9. | Stop payment in a range cheque plus 5 or 10 per cheque | 200.00 |
| 1.10. | Passbook fully utilized | 0.00 |
| 1.11. | Passbook lost or damage | 50.00 |
| 1.12. | Closing of Account Before Six Months of Opening | 50.00 |
| 1.13. | CPO Issuance (for account holder) | 100.00 |
| 1.14. | CPO Issuance (for non-account holder) | 350.00 |
| 1.15. | Lost CPO | 250.00 |
| 1.16. | CPO Cancellation/ Amendment for account holders | 100.00 |
| 1.17. | CPO Cancellation/ Amendment for non-account holders | 200.00 |
| 1.18. | CPO replacement for account holders | 150.00 |
| 1.19. | CPO replacement for non-account holders | 250.00 |
| 1.20. | CPO refund for account holders | 150.00 |
| 1.21. | CPO refund for non-account holders | 250.00 |
| 1.22. | Standing instruction for the first order | 50.00 |
| 1.23. | Standing instruction for periodical services based on first order | Free |
| 1.24. | Balance confirmation for saving, current and fixed time accounts | 100.00 |
| 1.25. | Balance confirmation external auditors | 200.00 |
| 1.26. | Authentication power of attorney online | 100.00 |
| 1.27. | Authentication of power of attorney in person (excluding third-party charge) | 400.00 |
| 1.28. | Salary payment per employee | 3.00 |
| 1.29. | Extra statement issuance transaction period < 1years | 15.00 |
| 1.30. | Extra statement issuance transaction period >1years | 25.00 |
| 1.31. | Duplicate advice /copy of tickets/< 2yrs | 20.00 |
| 1.32. | Duplicate advice /copy of tickets/ >2 yrs | 30.00 |
| 1.33. | Change of signature | 20.00 |
| 1.34. | Legal service | 100.00 |
| 1.35. | CPO Issuance to Payee | 150.00 |
| 1.36. | Sales of Bid Document (at branch level) | 200.00 |
| 1.37. | Legal Service | 100.00 |
| 1.38. | Outgoing cheque | 20.00 |
| 1.39. | Direct debits (Bulk Payments) | 50.00 |
| 1.40. | Credit Transfer (Bulk Payments) | 50.00 |
| 1.41. | Derash (Ministry of Revenue E-Payment System) | 100.00 + Range |
| 1.42. | ECX Pay-in | 100.00 |
| 1.43. | ECX Pay-out | 50.00 |
| 1.44. | Incoming Special Cheque Value Transfer RTGS (Special Cheques /CPO) | 100.00 |
| 1.45. | Authentication of documents | 200.00 |
| 1.46. | Share Transfer | 0.5% of the transfer amount; Minimum Birr 500.00 |

